

Position: Water Utility Operations Technician and Damage Prevention Lead

We are seeking a dedicated professional to join our team in a multifaceted role as a **Water Utility Operations Technician and Damage Prevention Lead**. This position combines hands-on operational tasks with leadership in developing and maintaining damage prevention programs to ensure the safety, functionality, and longevity of our water utility infrastructure.

Key Responsibilities:

Operations Technician Duties:

- Perform maintenance, installation, and repairs on water and sewer infrastructure under limited supervision. Perform meter reading and maintenance as required.
- Operate various equipment for infrastructure upkeep.
- Assemble tools and materials for specific utility work, ensuring compliance with safety standards.
- Execute construction and maintenance tasks, including ditch digging, pipe repairs, and backfilling.
- Provide on-call emergency response as scheduled and assist with other departmental roles as needed.
- Leverage technology to increase operational efficiency, including data input, word processing, GIS, AMR/AMI and other software platforms as needed.

Damage Prevention Lead Responsibilities:

- Develop and implement comprehensive programs to prevent damage to underground utility lines during excavation.
- Oversee accurate utility line locating using advanced equipment and marking standards.
- Collaborate with internal teams, contractors, and regulatory agencies to promote safe excavation practices.
- Investigate incidents of line damage or near-misses, analyze root causes, and implement corrective measures.
- Train staff and contractors on utility locating, damage prevention, and regulatory compliance.

Qualifications:

- High School Diploma or GED; Bachelor's degree or professional certification in utility locating or damage prevention is a plus. Must be able to obtain a class "C"

water distribution system license within 2 years. An existing water distribution certification is strongly preferred.

- General knowledge of water systems, utility maps, and regulatory compliance, including One Call and Dig Safe laws.
- Strong mechanical aptitude and experience operating tools and equipment such as trenchers, compressors, and electromagnetic locators.
- Ability to perform heavy manual labor and maintain effective communication with diverse stakeholders.
- Proven leadership and project management abilities, with a focus on safety and continuous improvement.

Work Environment and Physical Demands:

- Perform physically demanding tasks, including lifting up to 100 pounds and working in various weather conditions.
- Exposure to risks such as traffic, hazardous chemicals, and confined spaces.
- Work near mechanical parts and in noisy environments, adhering to strict safety protocols.

Tools and Equipment Used:

- Motorized vehicles and equipment.
- Power tools such as pipe saws, pumps, and jackhammers.
- Advanced utility locating technologies like electromagnetic locators and GPR systems.

Essential Safety Functions:

All employees must adhere to established safety policies, wear protective equipment, and report unsafe conditions or injuries promptly.

Please submit inquiries to pboykin@siwater.net or hbrown@siwater.net